

Privacy and Cookie Policy

The private company Photon Mission B.V., established in Violenstraat 22, 6602 CL, The Netherlands.

Introduction

Photon Mission B.V. considers the protection of personal data of visitors to our website and customers of great importance and counts this as part of its responsibility. Your personal data will be treated and secured with the greatest possible care and confidentiality.

Data processor

Photon Mission B.V. is regarded as the controller for data processing on the basis of the General Data Protection Regulation and is located at Violenstraat 22, 6602CL, Wijchen, The Netherlands. Photon Mission can be reached at telephone number 06-83938557 or via e-mail info@photonmission.com. This privacy policy applies to all data processing operations performed by Photon Mission and for all websites operated by it. The data protection officer of Photon Mission Mr. Ruud Niesen, can be reached by 06-83938557 or via e-mail info@photonmission.com.

For what purpose and on what basis do we process your data

Photon Mission B.V. collects and processes your personal data for the following purposes:

1. To inform you about new products, services and promotions. by email. We will only do this if you have given prior permission for the use of your e-mail address.
2. For dealing with questions, requesting quotes or handling complaints. This can be done via the website, in writing, by telephone or by e-mail. Photon Mission B.V. is entitled to do so in the context of the pre-contractual phase.
3. For the performance of the agreement that you conclude with us.
4. When you contact us with questions, comments, complaints or to exercise any of your rights. This can be by telephone, but this also means that you contact us via e-mail or social media, fill in the contact form, participate in surveys and / or research or sign up for our (e-mail) newsletter.
5. In order to comply with the legal tax obligations imposed on Photon Mission B.V. peace.
6. For the development of new products and services specifically aimed at our services.
7. For calculating and recording financial data as a result of the agreement concluded with you.
8. In addition, Photon Mission B.V. entitled on the basis of a legitimate interest to inform you about new products and services, whereby we try to take into account your preferences based on products and / or services purchased or purchased, your interests based on the use of our (mobile) website (including any apps used). Photon Mission B.V. can also do this through campaigns on social media.
9. For internal analysis and research for the development and improvement of products and services.

About whom do we process personal data

Photon Mission B.V. processes the personal data of (former) customers, prospects, visitors to our website and other interested parties and interested parties.

Who receives the data

Photon Mission B.V. only provides the data to parties involved in the implementation of the agreement between you and our organization. Agreements have been concluded with all these parties in which it is determined which activities are commissioned and under the authority and instruction of Photon Mission B.V. may be performed. These parties are not allowed to process or use the data for their own or other purposes. In addition, we will never rent, sell or otherwise provide your data to third parties for commercial purposes.

E-mail

If you by Photon Mission B.V. If you want to be kept informed of new products, services and promotions, you can sign up for our newsletter. If you have given permission to receive our newsletter, we will send it to you. You can withdraw this permission at any time by using the unsubscribe link in our e-mail newsletter or by sending an e-mail to info@photonmission.com stating unsubscribe from newsletter.

How long do we keep your data

Photon Mission B.V. applies the following retention periods:

- Contact details: 3 years after the end of the agreement or the last contact moment.
- Financial data: 7 years in accordance with the legally applicable term.
- Transaction data: 5 years including purchased products and services.
- Information requests, complaints: 3 years after handling your request or complaint.
- Blocking of your data: as long as it is legally prescribed to implement your request for blocking.

Security

Photon Mission B.V. has taken appropriate technical and organizational measures to protect your data and to prevent unauthorized persons from gaining access to your personal data. These measures are taken by Photon Mission B.V. regularly evaluated, adapted and updated if necessary. Access to your data is arranged in such a way that only authorized employees of Photon Mission B.V. have access to your data insofar as they need this for the performance of your job. Our website is secured in such a way that personal data that you enter on our website is sent to our organization via a secure connection.

Your rights

Anyone about whom Photon Mission B.V. processes personal data, has the right to request access to their own personal data. If it turns out that your data is factually incorrect, you can have this data corrected. You are also entitled to data portability. This means that the data that our organization processes on the basis of your consent or on the basis of the agreement can be transferred to another controller. If you want to have your data completely removed, you can make this known to our organization. We will then delete your data from the moment that there are no (financial) obligations to be fulfilled.

If you wish to invoke one of your rights, you can do this by sending an e-mail to info@photonmission.com stating inspection, correction, deletion or data transfer. Photon Mission B.V. will ensure that your request is dealt with within the statutory timeframe.

Blocking your data for marketing

If you by Photon Mission B.V. you no longer wish to be kept informed of relevant products and services or promotions at all, you can make this known by sending an e-mail to info@photonmission.com stating "Blocking". We will then block your contact details, so that you will no longer be contacted by our organization.

Social Media

Our organization likes to enter into a dialogue with customers, interested parties and visitors to the website about our organization, services and activities via the web and (own) social media channels. The aim is to provide useful and relevant information and / or to answer questions that are made known via social media. We follow the internet and social media channels, such as Facebook, Twitter and blogs. In doing so, we make every effort to follow and participate in feeds on these channels and / or proactively respond to individual, relevant comments and answer questions. We expressly

reserve the right not to respond to every question or comment. No rights can therefore be derived from whether or not to respond substantively. It is possible that when participating in feeds and answering questions or responding to comments, we will record (personal) data. These are of course processed in accordance with this privacy statement. We are not responsible for the handling of personal data by other participants in social media channels or the content on their social media channels. If you have any questions or comments, please contact us at info@photonmission.com.

Cookies

Photon Mission B.V. uses cookies when offering its services on the website. This is a small, simple file with data that is either read or stored on the hard drive of your computer, laptop, tablet or smartphone, or in the session of your browser.

Our organization uses Analytics (Google) to gain insight into how visitors reach our website and how the website is used. In connection with this, cookies are placed via our website. The information that Google collects is anonymised as much as possible without your IP address being passed on. The information is transferred to and by Google and stored on servers in the United States. Google can provide that information to third parties if Google is legally obliged to do so.

Other websites

You can find links to other websites on the website of our organization. Photon Mission B.V. cannot, however, be held responsible for the handling of your personal data by those parties. Please read the privacy policy, if any, of the website you are visiting.

Complaints about the handling of your personal data

If you believe that Photon Mission B.V. violates this privacy policy or applicable privacy legislation or handles your personal data carelessly, you can submit a complaint to us at any time via info@photonmission.com or via telephone number 06-83938557. We will of course process your complaint as soon as possible to ensure that your complaint is resolved. If you are of the opinion that your complaint has not been resolved satisfactorily by us, you have the right to submit a complaint to the Dutch Data Protection Authority (www.autoriteitpersoonsgegevens.nl).

Questions

If you have any questions and / or comments after reading the privacy policy, please contact us via info@photonmission.com or via telephone number 06-83938557.

Amendments

Photon Mission B.V. reserves the right to make changes to the privacy policy. We advise you to regularly check this page to see if any changes have been made. We will also announce important changes in the processing of your personal data or in the privacy policy via the website www.photonmission.com and other communication channels it uses.

Wijchen, 01-12-2020